

## **Return**

As this is professional oral health services provider thru networked oral health care associates, dental professionals and/ or oral health product suppliers, there will be mixed refund care in the interest of customers or patients or visitor of the [www.profvenugopal.com](http://www.profvenugopal.com) or utilized thru.

Product purchased from the affiliated links or other 3<sup>rd</sup> party website links visited must be referred to those redirected or visited websites only. Products directly purchased from [www.profvenugopal.com](http://www.profvenugopal.com) are returned to us within 7 days from the date it has been delivered to the customer. Product must be returned with all tags attached in its original condition along with all packing material, courier receipt, invoice & other papers.

## **Refund**

Once the Product is received to the company successfully, [www.profvenugopal.com](http://www.profvenugopal.com) will instantly initiate the refund to your source account or chosen method of refund.

## **Refund and Cancellation for Service Provider Company**

Due to service providers in nature “NO REFUND”, “NO CANCELLATION” will be entertained once the Payment has been made.

## **Cancellation Policy**

Please note an order can only be cancelled within 24 hours of placing the order. Once the order is processed after 24 hours, no cancellation request will be entertained. However, return is possible for all orders/products.

OR

Customers can CANCEL order only before the Order has been shipped/Dispatched. After the Product/s have been shipped, the Customer CANNOT Cancel the Orders. However return is possible for all orders/products.

## **Shipping & Delivery Policies -**

[www.profvenugopal.com](http://www.profvenugopal.com) ships its products to almost all parts of India. Orders placed will be shipped within 24\* hrs. We ship on all days except Sundays and National Holidays. For all areas serviced by reputed couriers, the delivery time would be within 3 to 4 business days of shipping (business days exclude Sundays and other holidays). For other than regularly

serving areas, the products will be shipped through other networked rural or remote courier partners of reputed couriers and may take 1-2 weeks depending on location. At times there might be unexpected delays in the delivery of your order due to unavoidable and undetermined logistics challenges beyond our control for which [www.profvenugopal.com](http://www.profvenugopal.com) is not liable and would request its users to cooperate as [www.profvenugopal.com](http://www.profvenugopal.com) continuously **tries to brought such instances**. Also [www.profvenugopal.com](http://www.profvenugopal.com) reserves the right to cancel your order at its sole discretion in cases where it takes longer than usual delivery time or the shipment is physically untraceable and refund the amount paid for cancelled product(s) to your source account.

**Contact Us:-**

[www.profvenugopal.com](http://www.profvenugopal.com)

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